



Aussie Ripper Roasts Terms & Conditions

BY SIGNING THE CONTRACT AND FORWARDING YOUR DEPOSIT, YOU ARE BOUND BY THE TERMS AND CONDITIONS OF AUSSIE RIPPER ROASTS PTY LTD.

Booking Confirmation/Deposit:

A minimum deposit of \$500.00 is required with your booking confirmation to confirm your event. Aussie Ripper Roasts reserve the right to ask for a higher deposit for catering quoted at over \$1500.00. No booking is accepted without confirmed deposit.

Final Confirmation:

Aussie Ripper Roasts require your **minimum** number of persons to be catered for, 14 business days prior to your function date. This final number will be the minimum number charged for and is not subject to reduction. Final **total** numbers of persons to be catered for are required by 11.30am Australian Central Standard Time 7 business days in advance of your event. If final numbers have not been received by then, the customer will be charged their maximum quoted guests (e.g. 35 – 70 will be catered and charged for a minimum of 70).

Final Payment:

Total payment is required the day prior to the event via cash, or 7 business days before the event if paying by EFT or credit/debit and cheques must be received 10 business days in advance of the event. A credit card surcharge of 1.8% applies.

Cancellations:

Provided 4 months' notice is given, all deposits are refunded in full, less an administration fee of \$250.00. Cancellations less than 4 months prior to the event forfeit the full deposit paid, plus an administration fee of \$250.00. Cancellations within 5 days of the function will incur the full function cost regardless if the event is catered or not. No refunds on deposits paid for cancellations due to any pandemic. Functions can be postponed to a future date within 12 months on a mutually agreed date. Cancellations within 5 days of the function will incur fees as reimbursement for purchased stock.

Staff Fee:

A staff fee will apply. This amount will be confirmed upon initial quote.

Sundays & Public Holidays:

Functions on these days will incur a surcharge. This amount will be confirmed upon initial quote.



Damages:

Organisers are financially responsible for any damages or loss sustained to Aussie Ripper Roasts and/or the venue during the course of an event.

Fire Alarms:

When Aussie Ripper Roasts is cooking onsite it is the client's responsibility to ensure all fire alarms are disabled and/or isolated for the period of time we are cooking on site. Aussie Ripper Roasts will not be held liable if any fire alarms are triggered.

Responsible Service of Alcohol:

Aussie Ripper Roasts uphold the principles of Responsible Service of Alcohol and act in accordance with Liquor Licensing Act 1997

No payment – No catering policy:

Aussie Ripper Roasts reserves the right to uphold this policy if any customer has failed to pay their account as per the terms and conditions stated in this document.

Price Variation:

Aussie Ripper Roasts endeavors to maintain prices as quoted, however prices and inclusions are subject to change without notice to cover unforeseeable increases in costs. CPI will also be added each financial year where applicable. Prices quoted are inc of GST- unless otherwise stated.

Thank you,
Aussie Ripper Roasts